

## General Practice Improvement Leads Programme South East regional cohort, starting September 2019

\*\*\*Applications open Wednesday 19 June 2019\*\*\*

The General Practice Improvement Leads programme is designed for those working in general practice, including GPs, practice managers, nurses, reception managers and senior administrators. It is a successful personal development programme with small cohorts of up to 35 people, to build confidence and skills for leading service redesign in your practice or federation.

The programme incorporates interactive training workshops, personal reading and reflection, and action learning as participants lead a change project in their own workplace. Participants gain new perspectives, skills and confidence in using improvement science in general practice, and leading colleagues and teams through change. The approach has been successful with general practice clinicians and managers of widely varying experience, from those new in post to very experienced staff.

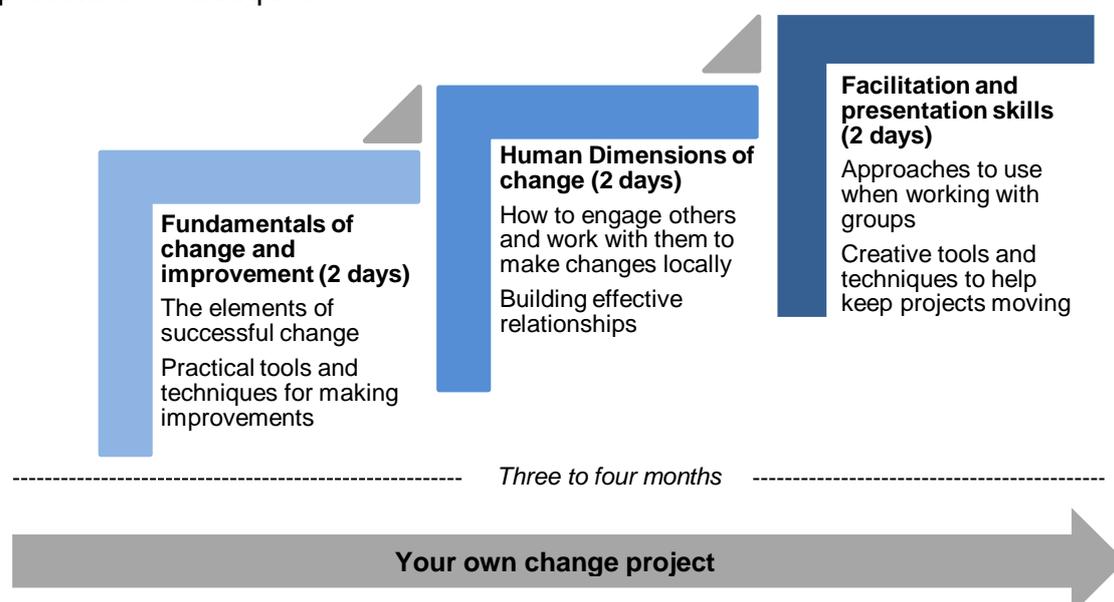
Participants will need to bring a small scale improvement idea/challenge to work actively on during the programme.

### What are the benefits?

- Personal development: how to deliver change and engage people in the process.
- Building local capability: apply new skills and knowledge to support your own practice and wider local area in achieving its goals.
- Potential to accelerate change locally by working on your chosen improvement project focused around one of the 10 High Impact Actions for general practice.
- Learning alongside others from general practice and become part of a wider improvers network.

### What does it look like?

Made up of six days in total, the programme is modular based and completed over three to four months. Each module builds personal learning and the ability to use quality improvement techniques.



Support webinars are offered in between the modules, for participants to discuss their improvement work and consolidate their learning. No prior knowledge of managing change or quality improvement is needed. Certificates will be issued to participants on completion of the programme.

**To be eligible for the programme participants will be expected to:**

- attend all six days – please ensure you can commit to this before applying
- fully participate in all learning activities on the programme
- work actively on a chosen small scale improvement idea/challenge, sharing learning and providing regular updates
- complete all pre-work and other exercises within the timescales given
- complete an end of cohort poster summarising progress on your improvement project.

**The Time for Care team provides:**

- delivery/facilitation of the programme modules and webinars
- the opportunity to apply learning to your chosen project and share with cohort colleagues
- programme materials, including slides (available online)
- access to an online forum for your cohort
- lunch and light refreshments during each day
- overnight accommodation (bed and breakfast only) if required for the middle night of each module, booked centrally by our team.

**What does it cost?**

- Overnight accommodation (bed and breakfast only) is available if required for the middle night of each module – no cost to delegates.
- Travel costs are **not funded**. Delegates will need to arrange and cover the cost of their own travel as needed.

Once you have completed the programme you will have access to an ongoing network of resources and support within a national improvement community.

**Guidance on completing your application**

Please apply individually for your own place on the programme online via the link below. Preference will be given to those working in general practices.

Your improvement project idea

To get the most out of the programme your improvement project idea should:

- focus on a current problem or issue occurring within your practice
- be something that you are ready and able to address
- be small-scale and specific in order to enable you to practise using the tools at a manageable level.

If your proposed project is a larger ambition (e.g. working at scale) we would expect you to choose a specific aspect of that larger project, on which to concentrate your efforts through the programme and demonstrate that clearly in your application.

Please see the full set of cohort dates below.

## Module and webinar dates – London, September 2019

This cohort is available to those in the South East region as a priority.

Module	Topic	Dates
	Preparatory WebEx	Thurs 29 Aug 2019, 13:00-14:00
1	Fundamentals of change and improvement	Wed 4 and Thurs 5 Sept 2019
	Support WebEx 1	Thurs 19 Sept 2019, 13:00-14:00
2	Human Dimensions of change	Wed 9 and Thurs 10 Oct 2019
	Support WebEx 2	Wed 6 Nov 2019, 13:00-14:00
3	Facilitation and presentation skills	Wed 20 and Thurs 21 Nov 2019

For more information and to apply for a place visit  
<https://www.england.nhs.uk/ourwork/gpfpv/gpdp/capability/>

